



Sussex Community  
NHS Foundation Trust

# Leadership Conference 2017

# Welcome



*Excellent care at the heart of the community*

**Siobhan Melia**  
**Chief Executive**

**Professor Michael West**



# Our Community Way



# Our Quality Journey



# What is it?

- It's bottom up
- A structure, a process, to help embed
- Tools and support
- A movement



*our*

**COMMUNITY** WAY



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# the real world...



*Excellent care at the heart of the community*



# Examples of QI projects

- Reducing DNA rates for a clinic
- Increasing nursing contact time with inpatients on X Ward.
- Improving the engagement of carers in care planning with Proactive Care teams

# our COMMUNITY WAY

If you're a member of staff, patient or carer – and have thought of a way to improve quality – why not take the journey to submit your idea?

PROPOSAL



THE IDEA



1 page  
SUMMARY

**TEST PHASE:**  
**Plan, Do, Study, Act;**  
We will repeat as many times until the desired outcome is achieved.

"YES"

"NO"



FORUM

**THE FORUM:**  
Your idea is put to a panel.  
**If it's a YES:**  
Well done!  
Move to the next level.  
**If it's a NO:**  
Don't worry, just go back to the summary page and try again.

IMPROVEMENT



TESTING



FINALE

**SCALING AND SHARING:**  
Your idea can now grow through new avenues such as: posters, a wall of fame and case studies. Your idea can now be shared.



SIGN OFF



SHARE



SCALE

THE RESULT

Improved services and products to the community.



# What next?

- Testbeds projects
- QI project team
- Training programme
- Website

**Professor Jonathan Warren**



**Sue Eckstein  
Leadership Award**



A portrait of Sue Eckstein, a woman with short, layered brown hair, smiling warmly. She is wearing a dark top and a thin necklace. The background is a wooden bookshelf filled with books. Some visible titles include 'FROM CHINA', 'OUR GENETIC FUTURE', 'KNIGHT', and 'Medical'.

**Sue Eckstein**  
1959 - 2013

# Our judges

**Peter Horn** Chair

**Ngaire Cox** Staff Side Chair

**Stella Benson** Coasting Together

**David McGill** Lead Governor

**Anna Bamford** Sue Eckstein Award Winner 2016

# Finalists

- Dr Catherine Evans, Director of Research and Innovation
- Dawn Fincham, Matron
- Penny Gough, Clinical Lead Crawley Community of Practice West
- Stephen Partlett, Facilities Supervisor
- Vanessa Sharp, Locality Manager and Professional Lead for Children's Audiology



