

Excellent care
at the heart of
the community

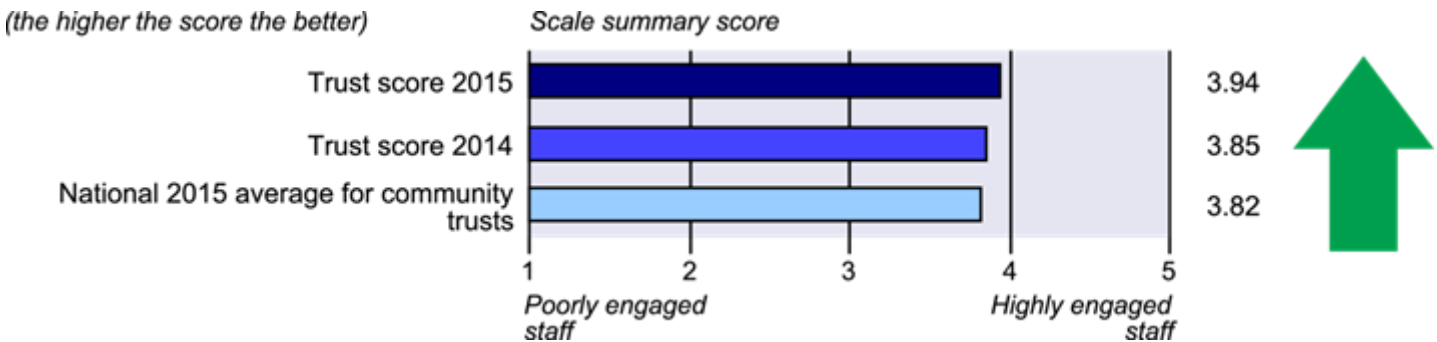
SCT weekly message

Chief executive Paula Head – Wednesday, 24 February

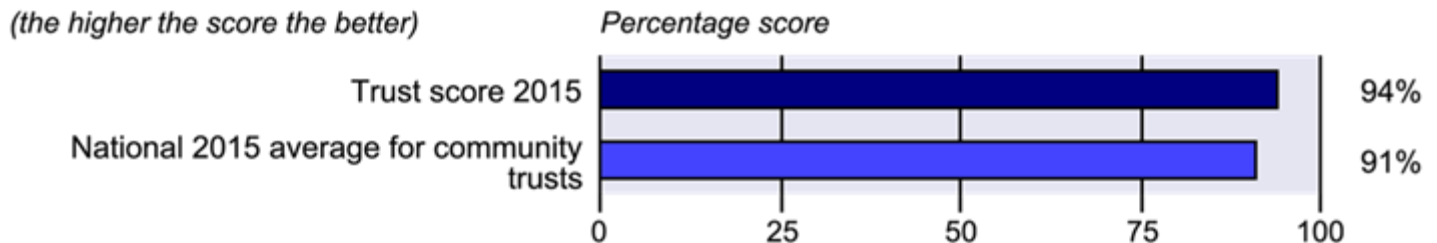


The national [staff survey](#) results were published yesterday and I was thrilled to find out that our overall results have improved from last year and a very high proportion of our scores show that we are better than the average of other community trusts in England. In fact, we perform really well nationally in comparison with all NHS organisations with some key indicators in the top 20% of all trusts in the NHS. Our staff responded more positively than the average for the NHS across England in 20 of the survey's 32 key findings.

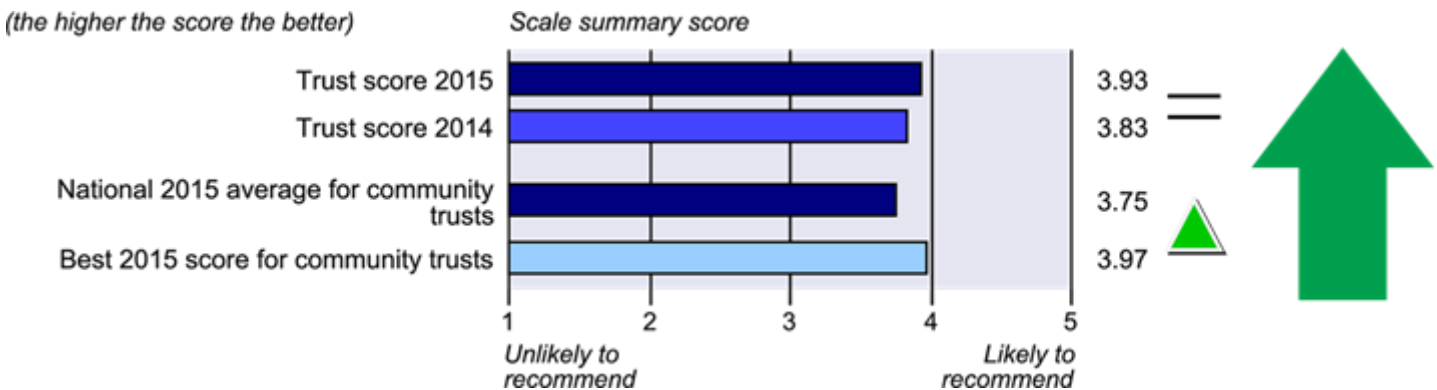
In particular our scores are better than the average for **staff engagement**:



We scored particularly well where our staff have told us that they see the **difference that their role makes to patients/service users**:



Staff recommending the organisation as a place to work and receive treatment has increased on last year and we're very close to the best 2015 score for community trusts:



Other areas of improvement and where we scored particularly well nationally include *effective team working*, being able

to contribute to improvements at work and in the effective use of patient feedback. Staff also said that the organisation provides opportunities for progression and they are motivated by the work that they do. View these findings on our [website](#).

It's not all good news however and our staff have told us that they have experienced an increase in *discrimination either from patients or colleagues* and have *experienced bullying and harassment from other staff members*. I am really clear that this is not acceptable and I hope that you would always make sure that any such circumstances are reported and that you use [all the support that is available to you](#). We'll be looking in detail at the staff survey and what it tells us over the next few weeks and I will make sure I share with you our response to what you are telling us.

Please see our [website for full information about our 2015 staff survey results](#). Please note these results are based on a representative sample, evaluated by an independent organisation.

We win new medicines optimisation contract



It's great news that we have been awarded a minimum three-year contract to provide a new medicines optimisation service to care homes across the communities of Eastbourne, Hailsham, Hastings, Rother and Seaford in East Sussex.

The medicines optimisation service, to start from 1st April, will work closely with local care homes, GPs, patients and their carers to review prescribed medications with the aims to provide better health outcomes, avoid the need for unnecessary admissions to hospital and avoid overprescribing and wastage.

This is the third contract we've recently won including [adult community services in High Weald Lewes Havens](#) and the [new community diabetes service across Brighton & Hove and High Weald Lewes Havens](#) which we'll also start to provide from 1st April.

Update on becoming an NHS foundation trust (FT)

You'll recall a few weeks ago following our board to board meeting with Monitor, the current regulator of FTs, that I gave an update on our progress. We've supplied additional information as requested and we're still having regular conversations with Monitor. Given the current timeline we're now hopeful that we're be authorised as an FT on **1st April**. Further information will be shared from this date including the use of our new name **Sussex Community NHS Foundation Trust**.

With best wishes,

Paula

Sent by: [Sussex Community NHS Trust](#)

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Sussex Community NHS Trust

Brighton General Hospital, Elm Grove, Brighton BN2 3EW

Telephone: (01273) 696011

Website: www.sussexcommunity.nhs.uk

Email: sct.communications@nhs.net

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