



Become a member today

As a Foundation Trust our members play an important part in how our services are run. The larger and more involved our membership, the better.

Becoming a member will give you the opportunity to learn more about what we do and to be involved in shaping services.

From sharing your thoughts and ideas, to influencing the way we provide services. From electing our governors to becoming a governor yourself. There are many ways you can help us as a member.

To join visit
sussexcommunity.nhs.uk/member

Contact us



01273 242292



sc-tr.serviceexperience@nhs.net



www.sussexcommunity.nhs.uk

Get the best from your NHS

Our patient advice and liaison service (PALS) can help patients, families and carers with questions, comments or concerns about NHS services. If you need advice about our services, facilities or staff, or would like to make a comment, please contact PALS at:



PALS Sussex Community NHS
Foundation Trust Freepost (BR117),
Elm Grove, Brighton BN2 3EW



01273 242292



sc-tr.serviceexperience@nhs.net

Please ask any member of the team caring for you if you need this information in large print, Braille, easy read, audio tape, email. Or if you need help with understanding this information or require this in a language that is not English.



*Excellent care at the
heart of the community*

NHS

Sussex Community
NHS Foundation Trust

About us

We are the main provider of NHS community health and care services across West Sussex, Brighton & Hove and the High Weald Lewes Havens area of East Sussex





Who we are and what we do

Every day, our teams deliver essential medical, nursing and therapeutic care to over 9,000 adults, children and families.

The quality of care is our top priority. We care for most people their own homes or as close to home as possible. This may be in a community hospital, or in the clinics and centres we run or work in.

We have around 4,800 staff. Most of them are expert clinicians (doctors, dentists, nurses and therapists), and they get great support from specialists in areas such as governance, medicines management, information technology, human resources, finance, facilities and estates.

As a team we focus on the delivery of safe and effective care, and on providing the best possible experience of our work – whether you are a patient, a carer or relative of a patient, a partner organisation, a commissioner of our services or a supplier.

Our services

The vast majority of NHS care is delivered in the community, either by family doctors (GPs) or by community health and care providers like us.

More than 1.3 million people live in the area we serve, and it is likely that a great many of them will come into contact with our services in some way across the year: as a patient, a carer or relative of a patient, or through a link with one of our staff members or volunteers.

Our health and care services include:

- **Health visitors** working with families with young children.
- **School nurses** caring for the school-age population.
- **Specialist doctors, dentists, psychologists, nurses and therapists** looking after children, young people and adults with complex health needs, mobility problems and long-term health conditions.
- **Multidisciplinary community teams** caring for the frail elderly, children, young people, and adults in their own home.
- **Community hospitals** providing inpatient care beds.
- **Specialist clinicians** caring for people at the end of their lives.

We care for some of the most vulnerable people in our communities across the age range. At all times we prioritise quality, compassionate care in the services we provide.

Our vision is of Excellent Care at the Heart of the Community. We see this as a straightforward statement that summarises in simple words what we're about.

It underpins all we do and inspires us to do the best for the people we serve. But we will only ever realise our vision by being true at all times to our values.

Our values

- **compassionate care**, caring for people in ways we would want for our loved ones.
- **working together**, as a team forging strong links with our patients, the wider public and our health and care partners, so we can rise to the challenges we face together.
- **achieving ambitions**, for our users, for our staff, for our teams, for our organisation.
- **delivering excellence**, because our patients and partners deserve nothing less.