

8b Supporting Proactive and Safe Discharge – West Sussex & B&H

Indicator Name	Supporting Proactive & Safe Discharge
Indicator Weighting	0.25%
Description of Indicator	<p>Improve inpatient experience and outcomes by ensuring that effective rehabilitation is in place every day so that patients achieve their agreed goals and can return to their home as soon as possible.</p> <p>As part of the SAFER patient flow bundle ‘Red and Green Bed Days’ are a visual management system (VMS) to assist in the identification of wasted time in a patient’s journey. The system is applicable to in-patient wards in acute and community settings. This approach is used to reduce internal and external delays (NHS Improvement Programme). Evidence suggests that every day a patient spends in our care must be meaningful to their progress toward returning home.</p> <p>R2G days was introduced originally in 2016/17, a scoping exercise by visiting all inpatient wards identified:</p> <ul style="list-style-type: none"> • Staff have not had sight of any performance reports and therefore not confident that the data was being used • There is no feedback data which ward staff can view to establish their ward specific R2G performance • Reports could be better used for discussions by teams and used as a tool for escalation to senior managers to address specifically the Red reasons • There is no standard operating procedure in place to guide staff <p>The re-launch will enable us to identify areas of good practice, and lay the foundations for continuous improvement.</p> <p>The project will design and deliver a standard approach for the management of inpatient bed stays across SCFT to ensure that patients are returned home as soon as possible. This will apply to adult patients only.</p> <p>Each in-patient unit will have a Red2Green facilitator (super user) who will support and train staff on the R2G system. In turn they will be supported by senior operational staff member who will adopt the R2G Lead in each area.</p> <p>There will be a standard policy and procedures on management of stays, guidance materials on use of the Red to Green management system and access to training and support.</p> <p>Following the relaunch of Red to Green across the trust:</p> <ul style="list-style-type: none"> • All in-patient wards will conduct a daily Board Round’ each morning to

	<p>identify R2G status of each patient</p> <ul style="list-style-type: none"> • All staff will work to a collective set of R2G standards • A R2G system information pack will be included in staff induction programme • The change will be sustained and will form part of business as usual working across SCFT
<p>Milestones</p>	<p><u>Quarter 2</u></p> <p><u>Establish a project group to manage the re launch</u></p> <p>Introduce standard policy and procedures on management of stays, guidance materials on use of the Red to Green management system and access to training and support.</p> <p>Appoint super users for each area</p> <p>Agree implementation schedule for the Phased rollout of Red to Green at each inpatient unit with named lead facilitators on site to champion the use of the Red to Green system and adherence to the policy and processes.</p> <p>Start cascade of training to ward staff</p> <p><u>Quarter 4</u></p> <p><u>Complete the roll out to all inpatient units</u></p> <p><u>Update the admissions, Discharge and Transfer Policy to reflect R2G</u></p> <ul style="list-style-type: none"> • Produce an evaluation to demonstrate the effect of the changes