

Supporting Proactive and Safe Discharge - HWLH

Indicator 8b – Community Trusts

| Indicator 8b – Community Trusts | |
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| Indicator name | Supporting Proactive and Safe Discharge – Community Providers |
| Indicator weighting (% of CQUIN scheme available) | 0.25% |
| Description of indicator | <p>Year 1 17/18</p> <ul style="list-style-type: none"> Part a) 60% of weighting for this measure <p>Actions to map existing discharge pathways and collect baseline information on effectiveness of discharge processes</p> <p>Based on the information above, agree the potential demand and start up plan for new pathways or processes to improve safe discharge. This may include piloting an SCFT in reach team.</p> <ul style="list-style-type: none"> Part b) 40% of weighting for this measure <p>The scheme covers discharges to community SCFT teams for non-elective admissions who are discharged from the Royal Sussex County Hospital.</p> <p>Undertake a review of current discharge processes and assess where acute length of stay could be safely and effectively reduced. Propose improvements and agree an implementation plan for agreed changes.</p> <p>Implement changes during Quarter 3 and agree the measure for improvements in discharge processes.</p> <p>An evaluation will be carried out by the end of Q4 and from this information specific arrangements for year 2 will be agreed.</p> <p>Year 2 18/19</p> <ul style="list-style-type: none"> Part a) 100% of weighting for this measure <p>Using information in the Year 1 evaluation, implement) specific improvements, with a trajectory by the end of Q2.</p> |
| Numerator | <p>Year 1 Patients accepted that meet the access targets or meet other improvement targets agreed.</p> <p>Year 2 Patients accepted that meet the access targets or meet other improvement targets agreed.</p> |

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| Denominator | <p>Year 1 Patients who are accepted for ongoing health needs .i.e. excluding those who are referred exclusively for the organisation of social care packages</p> <p>Year 2 Patients who are accepted for ongoing health needs .i.e. excluding those who are referred exclusively for the organisation of social care packages</p> |
| Rationale for inclusion | <p>There is a considerable evidence for the harm caused by poor patient flow. Delays lead to poor outcomes for patients, create financial pressures and impact on key NHS performance measures. Delayed discharge has serious impact across health and care systems, reducing the ability of emergency departments to respond to people’s needs, and increasing costs to local health economies.</p> <p>Unnecessary delay in discharging older patients from hospital is a systemic problem with a rising trend - between 2013 and 2015 recorded delayed transfers of care rose 31 per cent and in 2015 accounted for 1.15 million bed days¹. For older people in particular, we know that longer stays in hospital can lead to worse health outcomes and can increase their long-term care needs.</p> <p>Local A&E Delivery Boards are being asked in 2016/17 to implement key initiatives to address some of the major underlying issues causing delayed discharges. This CQUIN builds upon the 2016/17 A&E Plan discharge-specific activity to support systems to streamline discharge pathways, embed and strengthen the discharge to assess* pathway to maximum effect, and to understand capacity within community services to support improved discharge.</p> <p>This is a two year CQUIN that works across local health economies that aims to improve discharges for patients across all wards within hospitals.</p> <p>The desired outcomes will be improvement in patient outcomes, improvement in patient flow, and reduction in delayed discharges (and thus reduction in associated costs).</p> <p>Although this CQUIN includes a measure using acute data, it is an indicator of how well the whole system works to support timely discharge. Distribution of the CQUIN amount on achievement of the target between acute, community and NHS-commissioned care home beds</p> |

¹ National Audit Office, (2016) Discharging Older Patients from Hospital

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| | <p>would need to be determined locally.</p> <p>*Definition of discharge to assess²: Where people who are clinically optimised and do not require an acute hospital bed, but may still require care services are provided with short term, funded support to be discharged to their own home (where possible) or another community setting. This is where assessment for longer -term care and support needs is then undertaken in the most appropriate setting and at the right time for the person. Commonly used terms for this are: 'discharge to assess', 'home first', 'safely home', 'step down'.</p> |
| Data source | SCFT systems |
| Frequency of data collection | Quarterly |
| Organisation responsible for data collection | SCFT |
| Frequency of reporting to commissioner | Quarter 2 and Quarter 4 |
| Baseline period/date | Year 1 Q2 2017/18 Year 2 Q3 and Q4 2017/18 |
| Baseline value | |
| Final indicator period/date (on which payment is based) | Year 1 End of 2017/18 Year 2 End of 2018/19 |
| Final indicator value (payment threshold) | <p>Year 1 (17/18):</p> <ul style="list-style-type: none"> • Mapping and baseline information collected and improvement trajectories agreed • A pilot for improvement is established. • An evaluation report provided <p>Year 2 (18/19)</p> <ul style="list-style-type: none"> • Agreed changes to discharge processes are established and specific improvements, with an agreed trajectory. <p>Thresholds for year 2 will be reviewed in line with evidence from 17/18.</p> |
| Final indicator reporting date | Year 1: End of Q4 2017/18 Year 2: End of Q4 2018/19 |
| Are there rules for any agreed in-year milestones that result in payment? | Yes. See below. |
| Are there any rules for partial achievement of the indicator at the final indicator | Yes. See below. |

² Quick Guide: Discharge to assess www.nhs.uk/quickguide

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| period/date? | |
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Milestones for indicator 8b – Community Trusts

| Date/period milestone relates to | Rules for achievement of milestones (including evidence to be supplied to commissioner) | Date milestone to be reported | Milestone weighting (% of CQUIN scheme available) |
|----------------------------------|--|-------------------------------|---|
| Year 1 Part a) | <ul style="list-style-type: none"> (i) Map and streamline existing discharge pathways across acute, community and NHS-care home providers, (ii) Carry out an audit of discharge processes (iii) Implement agreed changes (iv) CCGs have agreed that the scheme attracts 0.25% of the total 2.5% SCFT CQUIN | End of Q2 2017/18 | 60% of 100% in Year 1 |
| Year 1 Part b) | <ul style="list-style-type: none"> (i) The baseline and trajectories for the agreed changes to discharge processes reflect the impact of implementation of local initiatives to deliver the Part b indicator for year 2 | | 40% of 100% year 1 |

Rules for partial achievement for indicator 8b – Community Trusts – part b)

| Final indicator value for the partial achievement threshold | % of CQUIN scheme available for meeting final indicator value |
|---|---|
| Less than 60% improvement trajectory | No payment |
| 60% to 79% improvement trajectory | 50% payment |
| 80 to 99% improvement trajectory | 80% payment |
| 100% improvement trajectory | 100% payment |

Year 2 (18/19)

Against trajectories agreed during Q4 of 2017/18 and Q1 18/19:

| Final indicator value for the partial achievement threshold | % of CQUIN scheme available for meeting final indicator value |
|---|---|
| Less than 60% improvement trajectory | No payment |
| 60% to 79% improvement trajectory | 50% of payment |
| 80 to 99% improvement trajectory | 80% of payment |
| 100% improvement trajectory | 100% of payment |