

Coronavirus, COVID-19

Advice for patients at home

If you currently have symptoms of Coronavirus or are self isolating we need to know. Please contact us as soon as possible. Our staff will either phone you and ask some questions before they visit you or when you answer the door.

The typical symptoms are:



A new, continuous cough



A high temperature



A loss of, or change in, normal sense of taste or smell

Our staff are being very careful when treating our patients, and will be wearing PPE (Personal Protective Equipment). The type of PPE they will be wearing will vary depending on the care you are receiving and if someone in the household is confirmed or there is a possibility someone has COVID-19.

If you do have symptoms or are self isolating please contact us as soon as possible, as this will affect the type of PPE our staff will be wearing.

Contact information:

As I am sure you are aware, we all need to be reducing the amount of contact we have. In order that our staff can continue to support patients, we ask that when staff visit you, the only people present in a room are you and our staff. This will help reduce the amount of contact our staff then have with people.

How can you help?



Wash your hands frequently, for at least 20 seconds with soap and water



Catch it, kill it, bin it - make sure you cough or sneeze into a tissue, put it in a bin, and wash your hands

If you feel unwell, it is important to keep away from others to stop the infection spreading.

Protect yourself and others

Please visit 111.nhs.uk for further information and guidance.

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