

newsletter

Personal message from our Chief Nurse, Donna Lamb

We know it can be difficult keeping in touch with friends, relatives, and those you care for while they are in hospital, especially during these challenging times, so we want to do everything we can to help.



Video call via iPad

- We have a small supply of iPad's so you can keep in touch by using a Skype video call.

You can pre-book a time to for a call via our Patient Experience team by emailing sc-tr.messagestopatients@nhs.net or by calling them on **01273 242292**. The team will arrange for a member of ward staff or one of our volunteers to contact you to arrange the date and time of the call and to be there to help with the technology and to set up the call if required. Please be assured that we are adhering to infection control guidance and making sure the iPads are cleaned before and after every use.



Send a message

We have a dedicated email address where personal messages such as emails, cards, photos, grandchildren's drawings, and videos can be sent to a patient by emailing sc-tr.messagestopatients@nhs.net

Each weekday (Monday – Friday) our Patient Experience team will ensure that your message gets to the ward and is printed out and given to your friend/relative/loved one.

For more information contact our PALS team:

01273 242292, or sc-tr.messagestopatients@nhs.net

